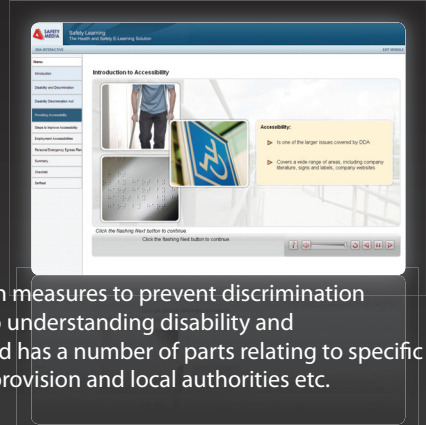


DDA

- Interactive Flash
- Video
- SCORM



The Disability Discrimination Act 1995 brought in measures to prevent discrimination against disabled people. This course is a guide to understanding disability and discrimination. DDA covers a very broad area and has a number of parts relating to specific sectors such as employment, transport, service provision and local authorities etc.

Course Content:

Introduction

- What is the scope of the Disability Discrimination Act (DDA)
- Overview of the Act

Disability and Discrimination

- What is Disability?
- What is Discrimination?

Disability Discrimination Act

- What is the scope and need of DDA?
- How to comply with DDA

Providing Accessibility

- What are the accessibility related issues faced by disabled people?
- Accessibility for the hearing impaired
- Access to premises
- How can we provide disabled people with better accessibility?

Steps to Improve Accessibility

- What are the essential steps to improve accessibility?
- Training staff and advertising good practices
- Revising the rules

Employment Accessibilities

- How to encourage disabled people to respond to employment opportunities?
- Application and interview process
- Work environment
- What are the necessary adjustments to be made for disabled people?

Personal Emergency Egress Plan

- What is PEEP?
- How do devise PEEP

Who is it for?

- New employees
- Managers
- Customer service

Duration:

- 30 minutes

You should seek expert professional advice in order to ensure that you and your business comply with principle duties set out in the Act.

Available in:

- Interactive – Flash
- Video